

DAISEY Technical Assistance Brief

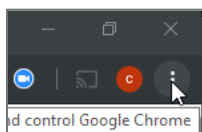
Google Chrome Autofill Removal Guide

Purpose of this Technical Assistance Brief

Due to a recent change from Google Chrome, your DAISEY username may now appear in some of the search fields within DAISEY. This causes DAISEY to think that you are searching for something (i.e., your username) causing no caregivers or children to appear. Follow the steps listed below to resolve this issue.

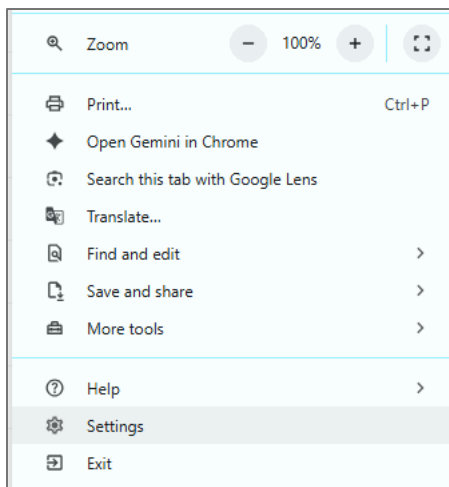
Go to the Google Chrome menu by clicking on the three vertical dots in the upper right-hand corner of the browser window (Figure 1).

Figure 1: Screenshot of Google Chrome menu location



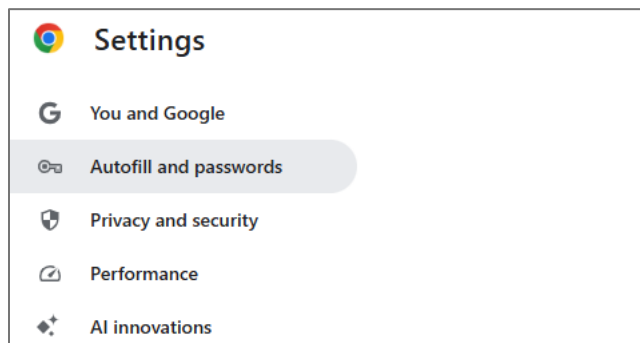
Once the Google Chrome menu opens, scroll down and click on Settings (Figure 2)

Figure 2: Screenshot of Settings (gear icon) location within the Google Chrome menu



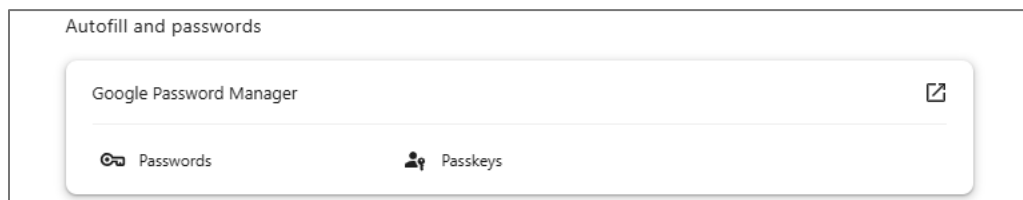
Next, select the **Autofill and passwords** option from the left-side menu (Figure 3)

Figure 3: Screenshot of Settings menu



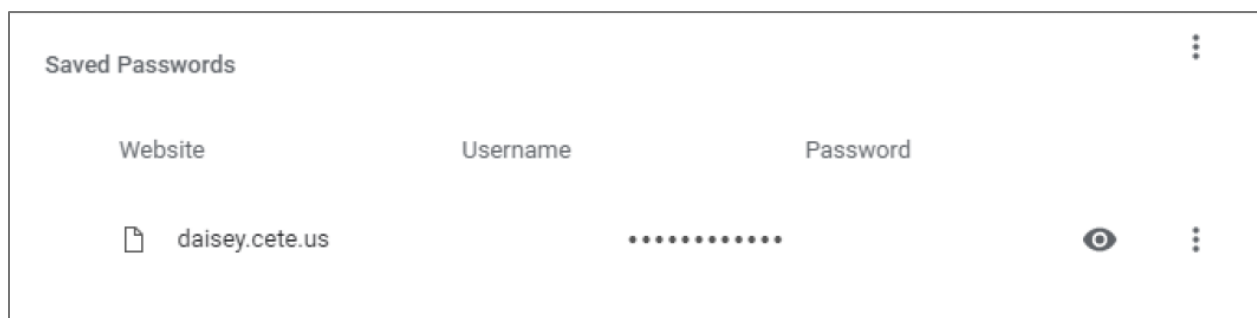
Click on **Passwords** in the Google Password Manager section (Figure 4)

Figure 4: Screenshot of Google Password Manager section



Under **Saved Passwords** locate your daisey.cete.us saved password (Figure 5)

Figure 5: Example screenshot of saved daisey.cete.us password



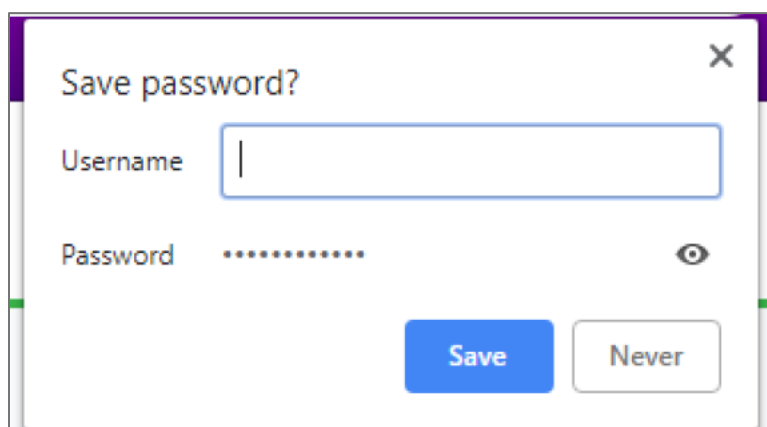
Click on the three vertical dots on the right-hand side, then click **Remove** (Figure 6).

Figure 6: Screenshot of pop-up box with option to remove saved password for daisey.cete.us



When Chrome asks you to save your password again, click **Never** (Figure 7).

Figure 7: Screenshot of dialog box with option to never save password for daisey.cete.us



This should now prevent your email address from auto-filling in the DAISEY search grids.

Note: Following these steps will also remove your saved password for DAISEY in Chrome. This means you will need to enter your password when you login to DAISEY. If you would like your password saved in browser and would like DAISEY to function normally, we would encourage you to utilize [Mozilla Firefox](https://daisysolutions.org/) as this autofill issue is only related to Google Chrome.

<https://daisysolutions.org/>

Direct questions to the DAISEY help desk: daiseyadmin@ku.edu